

STANISLAUS REGIONAL TRANSIT AUTHORITY

BOARD OF DIRECTORS MEETING

Minutes of February 24, 2022
(Thursday) 1:00 p.m.

Important Notice Regarding COVID-19

In the interest of maintaining appropriate social distancing measures, members of the public were provided the opportunity to participate in the meeting electronically and had the right to observe and offer public comment in real time during the meeting.

DIRECTORS PRESENT: Jenny Kenoyer (City of Modesto); Terry Withrow (Stanislaus County); Richard O'Brien (Representing the smaller cities other than Modesto and Turlock); Tomas Gomez-Arias (Citizen Member)

DIRECTORS ABSENT: Carla Strong, Chris Ricci, Channce Condit

STAFF PRESENT: Adam Barth (CEO), Monica Streeter (General Counsel), Nicole Hensley, Leticia Ortiz, Angela Swanson, Stephanie Fields, Megan Distaso, Sherry Bonora, Josh Snow, Lucien Musso

ALSO PRESENT: Jason Helton, Rosa Park, Edith Robles, Josephine Oshana, Philip McGuire, Bobbi Wayman, Clint Miller, Jean Foletta, Jennipher Marquez, Nick Jensen, Rosa

Garcia, Stacie Morales, Karen Dunger, TJ Streeter,
Cristina Russell, Gary Machado, Sam Erickson,
D'Mitri Williams, Maggie Mejia

1. CALL TO ORDER

Chair Jenny Kenoyer opened the meeting at 1:08pm

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL.

4. PUBLIC COMMENTS

Members of the public may address the Board on any item not on the agenda. Comments shall be limited to three minutes unless the Chair of the Board sets a different time limit. The Board cannot take action on matters not on the agenda, unless the action is authorized by Section 54954.2 of the Government Code.

A member of the public spoke about the system still not running smoothly and he stated that he is interested in hearing Transdev's explanation as to why there are various issues with routes. He also stated that the real-time bus tracker is not accurate. He expressed his appreciation for the many of the drivers that are attempting to make the changes as smooth as possible. He asked for Item 5C to be removed from Consent and would like to see meetings return to being in person.

5. CONSENT CALENDAR

A. Motion to approve the Stanislaus Regional Transit Authority Meeting Minutes of February 24, 2022

- B. Motion to Adopt Resolution 2022-045 Approving the Disadvantaged Business Enterprise Goal for Federal Transit Administration Funded Purchase for the Period October 1, 2022 through September 30, 2024 and Authorizing the CEO to Execute and File All Necessary Documents

- C. Motion to Adopt Resolution 2022-046 Making the Required AB 361 Findings for the Continuation of Teleconference Meetings for the StanRTA Board of Directors for the Period February 25, 2022 – March 27, 2022 (Removed from Consent)

- D. Motion to Adopt by Resolution 2022-047 the Stanislaus Regional Transit Authority Cost Allocation Plan and Authorize the CEO to Implement the Same

***The Directors, by request of Steven Morrow (a member of the public), pulled item 5.C from the Consent Calendar. By Motion (Director O'Brien/Director Gomez-Arias), and a 4-0 vote, the Stanislaus Regional Transit Authority Board approved Items 5A, 5B, and 5D of the Consent Calendar**

The Board of Directors then considered Item 5.C and asked Steven Morrow for comment. Steven Morrow explained to the Board that he would like to return to in-person meetings due to some board members being unable to participate effectively via teleconference and the need to return to pre-pandemic in-person speaking. Chair Withrow agreed and stated his belief that teleconference is not needed for future meetings. Director O'Brien expressed his agreement with Chair Withrow regarding the need for in-person meetings as well.

***A motion was made by Director O'Brien to approve Item 5.C. The motion failed for lack of a second.**

6. DISCUSSION/ACTION ITEMS

A. Update on the Comprehensive Operational Analysis Existing Conditions Report and Service Visioning Session presented by Nelson/Nygaard

Sam Erickson from Nelson/Nygaard presented information regarding the ongoing Comprehensive Operations Analysis. Ms. Erickson stated that the current system has several components that are considered when moving forward with a plan for system routes and overall improvements. After evaluation of cellular trip data, she stated that most trips are made within the County and generally don't extend past the County line. Ms. Erickson noted that the McHenry corridor route operates efficiently and pointed out routes that need improvement. Ms. Erickson stated that the Demand Response System is quite confusing and difficult to navigate. The Demand Response System will need an overhaul to create a user-friendly structure. Director O'Brien stated that he would like to see equal, safe access for all that use the system regardless of where they may live within the county. He also believes that the Authority should consider innovative ideas to complement the redesigned system. Ms. Erickson emphasized the need for public outreach events to elicit the public's opinion and input to create a more user-friendly system.

B. Update on the Operational Transition presented by Transdev

Ibrahima Toure spoke to the Board on behalf of Transdev and stated that January has not been a good month for them due to issues that have been mostly out of their control. He stated that he has staff that have been on site to address the problems. He expressed that they have made staff changes that have made a positive impact on performance.

Mr. Toure noted that management changes made immediate and significant improvement. Reorganization of structure of fixed route and demand response have also helped create more order and clarity for both staff and customers. Transdev will focus on training call center employees to assure a more positive customer experience. Adam Barth expressed thanks to Transdev for offering the Authority the use of three vans at no charge during a vehicle order delay. This relieves the issue of van unavailability and it is much appreciated.

C. Fiscal Year 2021/2022 Budget Update-Verbal Report

Letti Ortiz stated that the midyear budget did not change and remains to be \$32.5 million. Ms. Ortiz stated that the redirection of revenue has changed due to some revenue that was not budgeted when it was originally presented to the Board. \$6.7 million was not budgeted which includes Measure L, STA Funding, CMAQ Revenue and 5307 Funding. Ms. Ortiz explained that there is a better use of current funding, using funding that is available immediately, saving funding with extended expiration dates for later use.

7. INFORMATION ITEMS - None

8. CEO REPORT:

Adam Barth stated that the position of Director of Operations and Planning closed and several applications were received. Mr. Barth hopes to have the position filled in the near future. He also stated that the website has changed and reflects the consolidation of both MAX and StaRT and is a work in progress.

9. DIRECTOR REPORTS:

Chair O'Brien requested to be briefed on agenda items prior to the Board meeting.

10. Adjournment: Meeting adjourned at 2:48pm

Next Regularly Scheduled Stanislaus Regional Transit Authority Meeting:
Thursday, March 24, 2022 at 1:00 p.m.